

A tale of two cities – A comparative study of the
policies and social welfare services for the elderly in
Hong Kong and Macao

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One country - two SARs



Macao SAR from 1999



Macao - 1999 vs 2019

Figures 2018

Total population	Hong Kong	Macao
	7,451,000	667,400
Life expectancy	Male 82.3 years of age	Male 80.6
	Female 87.7	Female 86.6
Infant mortality rate (per 1,000 registered live births)	1.5%	3.1%

Source: Census and Statistics Department, 2019, Hong Kong; Statistics and Census Bureau, 2019, Macao

Elderly population (65 and above) 2015-2017

Financial year	Hong Kong	Macao
2015	1,146,300	58,100
2016	1,163,153	63,400
2017	1,245,800	68,900

Percentage of elderly of the total population (65 and above) 2015-2017

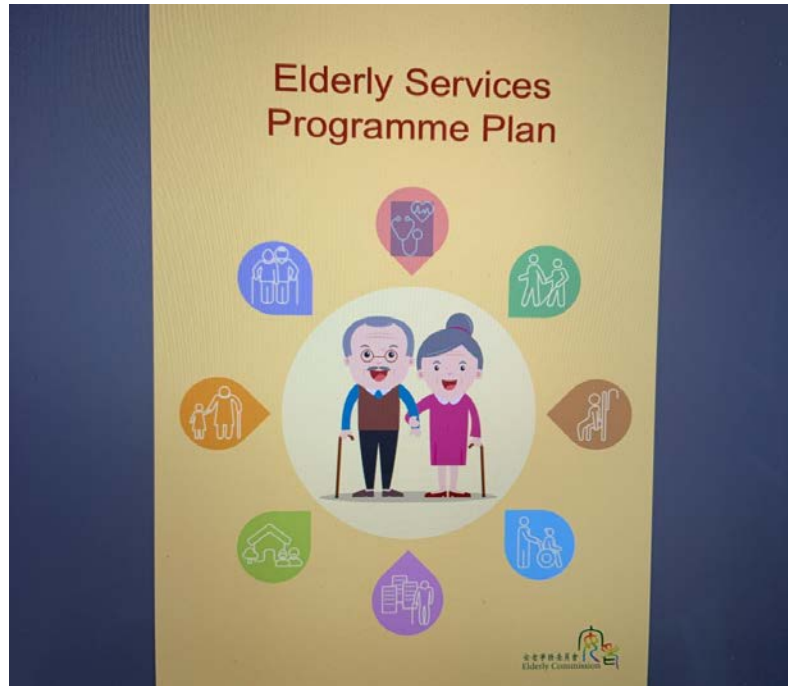
Financial year	Hong Kong	Macao
2015	15.7%	9.0%
2016	16.6%	9.8%
2017	16.8%	10.5%

Ageing society - United Nations' definition

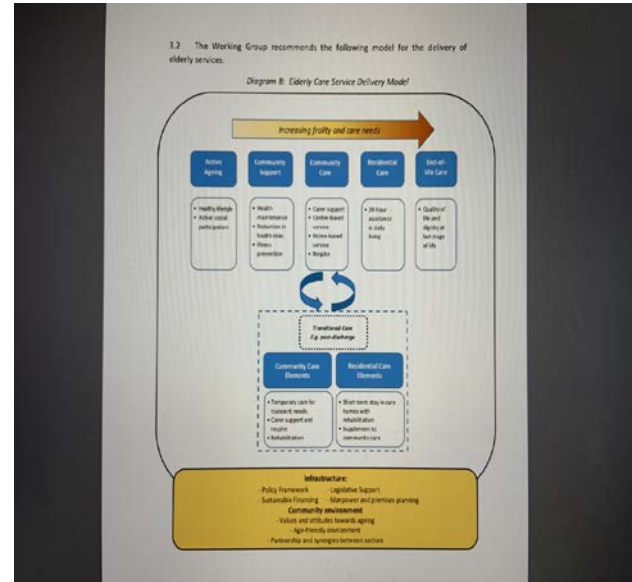
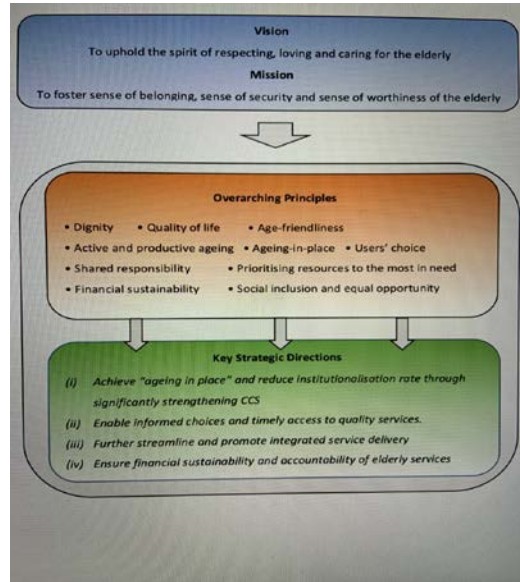
- ▶ The population sector aged 65 or above has reached the following percentage of the total population :
 - ▶ 7% - ageing society (Macao)
 - ▶ 14% - aged society (Hong Kong , Taipei)
 - ▶ Above 20% - hyper-aged society

Mechanism

	Hong Kong	Macao
Overseeing bodies	Elderly Commission established in 1997	
Action plans	The Elderly Services Programme Plan launched in 2014	A 10-year action plan for the elderly in 2016
Policy bureau	Labour and Welfare Bureau	Social Welfare Bureau
Government department	Social Welfare Department (No direct services for the elderly)	Social Welfare Bureau



Hong Kong



The Elderly Services Programme Plan, Hong Kong

澳門特別行政區

養老保障機制及 2016至2025年 長者服務十年行動計劃

老有所養、老有所屬、老有所為

澳門特別行政區政府
2016年4月

A 10-year action plan for the
elderly, Macao

第二章 澳門特區養老保障機制的政策框架

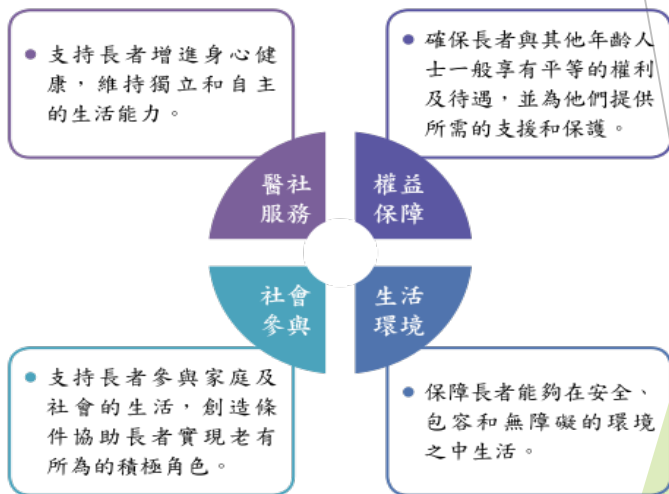
2.1 政策框架組成

由“醫社服務”、“權益保障”、“社會參與”和“生活環境”四大範疇及其下十四個次範疇組成，是指導本澳未來養老保障政策發展的政策方針。具體組成如下：

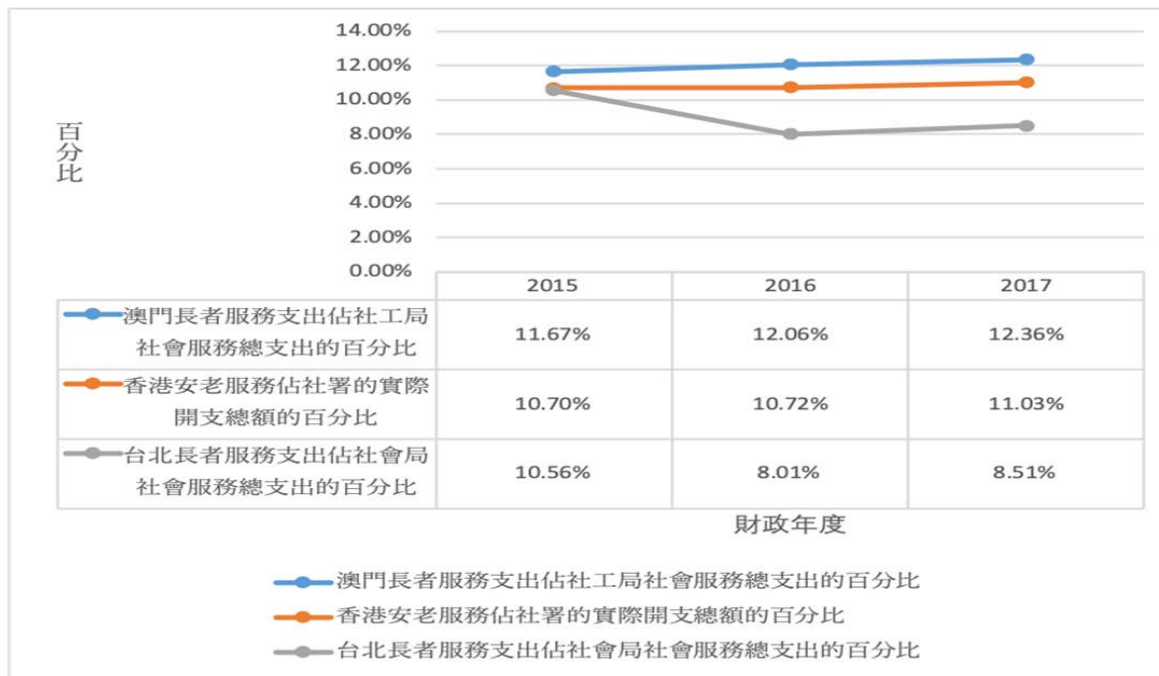
表一、澳門特區養老保障機制的四大範疇及十四個次範疇

主範疇	次範疇
醫社服務	防病及宣傳
	治療
	復康與長期照顧
權益保障	法律保障
	經濟保障
	社會氛圍
社會參與	持續教育
	義務工作
	社會資本
	資訊傳播
	文娛康體
生活環境	公民參與
	交通與出行
	建築與住房

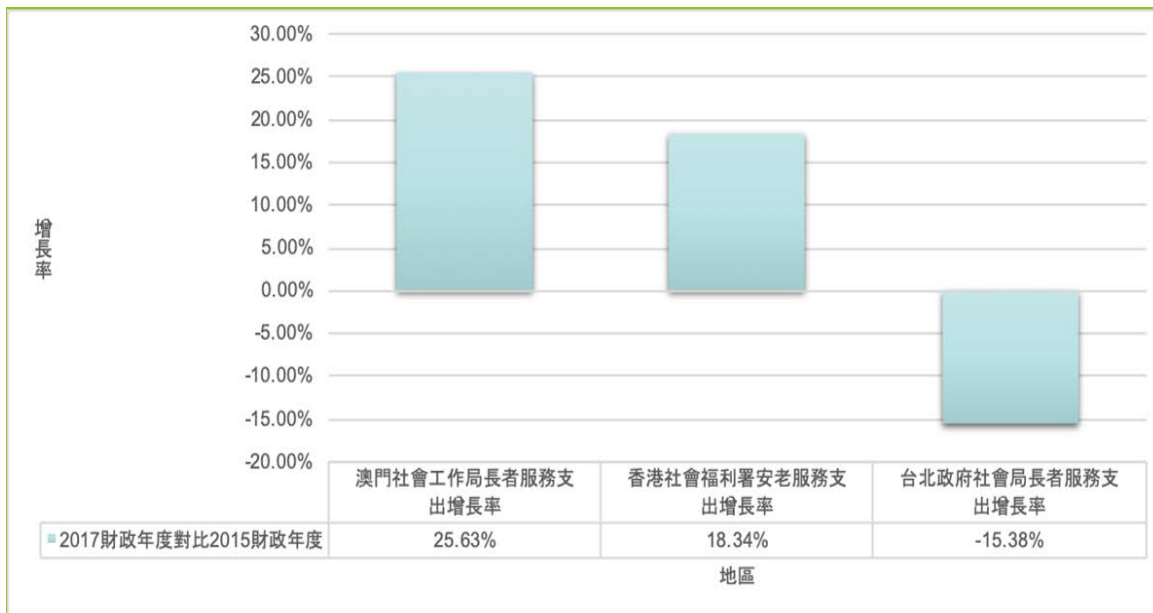
圖三、澳門特區養老保障機制四大範疇目標



The percentage of expenditure for elderly in the overall social services 2015 - 2017



The percentage of expenditure for elderly in the overall social services 2015 - 2017



Elderly services, Hong Kong

- ▶ Community care and support services (社區照顧及支援服務)
- ▶ Elderly Centre Services (長者中心服務)
 - ▶ District Elderly Community Centres (長者地區中心)
 - ▶ Neighbourhood Elderly Centres (長者鄰舍中心)
 - ▶ Social Centres for the Elderly (長者活動中心)
- ▶ Community Care Services (社區照顧服務)
 - ▶ Day Care Centres/Units for the Elderly (長者日間護理中心/單位)
 - ▶ Enhanced Home and Community Care Services Teams (改善家居及社區照顧服務隊)
 - ▶ Integrated Home Care Services Teams and Home Help Team (綜合家居照顧服務隊及家務助理服務隊)

Elderly services, Hong Kong

▶ Other Community Support Services

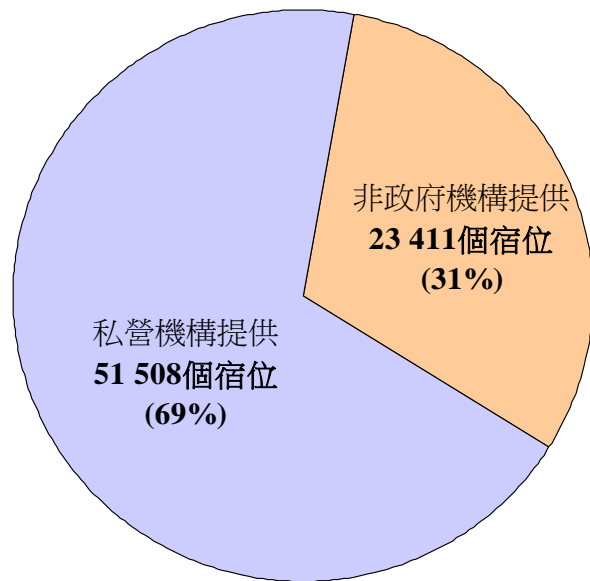
- ▶ Senior Citizen Card Scheme (長者咭計劃)
- ▶ Opportunities for the Elderly Project (老有所為活動計劃)
- ▶ and the Holiday Centre for the Elderly (長者度假中心)

Elderly services, Hong Kong

- ▶ Residential care services (院舍照顧服務)
 - ▶ Hostels for the elderly (長者宿舍)
 - ▶ Homes for the aged (安老院)
 - ▶ Care and attention homes for the elderly (護理安老院)
 - ▶ Nursing homes (護養院)

Elderly services, Hong Kong

The ratio between the residential services provided by NGOs and the private sector, 2019



Elderly services, Macao

- ▶ 長者多元化中心服務
- ▶ 安老院舍
- ▶ 日間護理中心
- ▶ 頤老咭

Elderly services, Macao

- ▶ 家庭照顧，原居安老政策
- ▶ 澳門社會工作局在回歸後對長者長期照顧服務需求逐步進行評估及建構一個長者持續照顧系統
- ▶ 主要包括:
 - ▶ 家居照顧及支援服務
 - ▶ 長者日間護理中心
 - ▶ 安老院舍 (設有失智症專區的院舍, 2008)
 - ▶ 家居緊急支援系統
 - ▶ 「平安通」呼援服務 (2009)
 - ▶ 「澳門基金會明愛上落出行服務」(2017)
 - ▶ 戶外平安通 (2018)

Elderly services, Macao

The ratio between the residential services - funded (run by NGOs) and non-funded
2015 - 2018

年份	<u>資助</u> 的安老院舍服務名額比例 (NGO)	<u>非資助</u> 的安老院舍服務名額比例 (Non-Funded)
2015	70.03%	29.97%
2016	70.03%	29.97%
2017	74.98%	25.02%
2018	78.04%	21.96%

Observations

- ▶ Ageing societies
- ▶ Particular sectors, e.g. those who suffer from Alzheimer's disease
- ▶ Burden of care
 - ▶ The carers (paid and non-paid)
 - ▶ A study conducted for the Social Welfare Bureau, Macao
- ▶ How to make use of Smart City and IT to enhance the quality of life of the elderly?